

## **GRADING REQUIREMENTS/EXPECTATIONS FOR LAPTOPS**

### **Grade A**

Product has light wear  
Casings/Housing does not contain cosmetic damage or discoloration  
Tested and fully functional  
No dings, dents, blemishes; no noticeable blemishes or scratches  
LCD in nice condition-has no visible scratches  
No corner damage, scuffs, etc

### **Grade B**

Product is in good working condition  
Normal wear on housing or casings  
No dings, dents, blemishes  
LCD does not have noticeable blemishes or scratches  
Tested and fully functional.

### **Grade C**

Product is in good working condition  
Wear and tear is more noticeable than a Grade B  
Noticeable blemishes like chipped housing, scrapes, scuffs, permanent markings or engravings; may have dings, dents, blemishes  
LCD contains blemishes/spots that are noticeable during normal operation

### **Grade D**

Product is in working condition but needs repair or replacement parts  
Severe cosmetic damages  
Product contains breakages, cracks, defective internal components, defective drives, and noticeable LCD blemishes