



GRADING - CHROMEBOOKS

Grade B

- Unit has normal wear (this fluctuates depending on the age of the model)
- Minimal visible scratches and scuffs; nothing more than an inch long; nothing deep.
- No etching, no permanent marker or added paint. Missing feet ok.
- No excessive corner wear (Acer models can be an accepted but not if they are badly worn).
- No cracks, missing plastic, dings, dents, loose parts or plastic blemishes.
- No missing or damaged parts, letters, logos, etc.
- Screen burn/rash that disappears when powered on. No visible white spots.
- Completely tested and all functions are working properly; keys, trackpad, webcam, mic, speakers, ports, battery (40% battery health & must accept charge) and WI-FI.

Grade B-

- same as Grade B but has minor screen burn that typically disappears when screen is on.

Grade C

- unit has visible scratches and scuffs and corner wear. Can have closed (hairline) cracks but no open cracks or missing plastic or metal in normal operation areas. Missing keys ok.
- Can have engraved stamp/logo, etching.
- Missing decal (not embedded) manufacturer logo or name; missing feet on bottom all ok.
- Wear and tear is more noticeable (this fluctuates depending on the age of the model)
- Noticeable blemishes like scrapes, scuffs, but no damage.
- Small permanent marker or ID stamping on back cover typically acceptable.
- Completely tested and all functions are working properly; keys, trackpad, webcam, mic, speakers, ports, battery (above 40% charge) and WI-FI
- LCD contains barely noticeable blemishes/spots/screen rash
- No LCD issues that impair viewing during operation.
- Completely tested and all functions are working properly; keys, trackpad, webcam, mic, speakers, ports, battery (above 40% charge) and WI-FI.

Grade D

- Moderate to major cosmetic issues including cosmetic repair but not LCD or glass.
- LCD contains considerable amount of blemishes/spots/screen rash

Grade F

- Unit has 1 or more functional issues or major cosmetic or screen issues.

Please consider that some models are much older than others so “normal” use may be different when comparing a 4 year old unit to a 7 year old one.